BLOOMBERG HARVARD | City Leadership Initiative

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Endings and Beginnings

Professors Rawi Abdelal and Jorrit de Jong

Core Capabilities for Effective City Leadership

Using Data to Make Government More Effective, Efficient, Equitable, and Accountable

Collaborating Across Departmental and Sectoral Boundaries to Take on Big Problems

Experimenting and Taking Risks to Innovate Public Services and Law Enforcement

Engaging the Community to Include Marginalized Voices and Solicit Knowledge and Ideas

Negotiating Change to Create More Public Value and Quality of Life for Residents

“Learning and Leadership Are Indispensable to Each Other”

- JFK

Learning…*Together*

Learning…*in Real Time*

Learning…*by Doing*

Learning…*from Each Other*

Learning…*Our Way Forward*

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