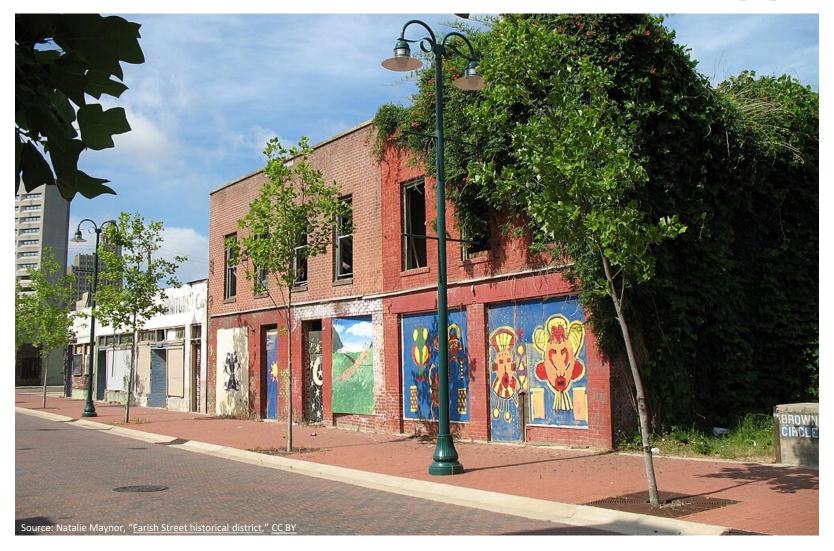


Farish Street, Jackson Mississippi



Learning objectives

- Understand the democratic goals of civic engagement, including mobilizing resources and building relationships.
- Ask and answer key design questions for planning engagement efforts.
- See the breadth of options for civic engagement and make strategic choices.
- Assess and troubleshoot civic engagement efforts.





Consider...

What was the conflict between Dr. Omari and the council members opposed to switching vendors for garbage collection?



The most radical city?

"In Mississippi, we've always been at the bottom. We have to decide that we're going to rescue ourselves. . . . So we've made the decision that we're going to be the most radical city on the planet. We're going to make certain that we change the whole scope of electoral politics."

- Mayor Chokwe Antar Lumumba, 2017

Is there a radical way to take out the trash?

- How did the trash contract decision connect to Mayor
 Chokwe Antar Lumumba's ambition to make Jackson "the most radical city on the planet"?
- How might history have informed the actors' perception of the subject under dispute?



The Jackson People's Assembly (JPA)

Why did Dr. Omari and Chokwe Lumumba (Sr.) create the Jackson People's Assembly?





Safiya Omari, social psychologist, movement leader, academic, chief of staff Chokwe Lumumba, civil rights lawyer, movement leader, city council member, mayor

What was distinctive about the JPA's design?

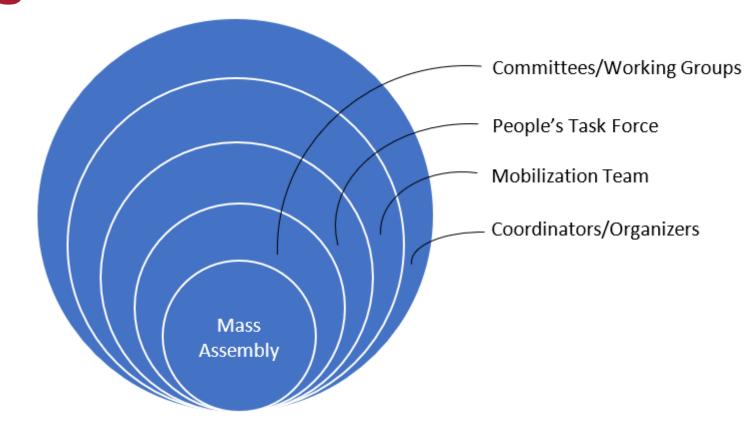
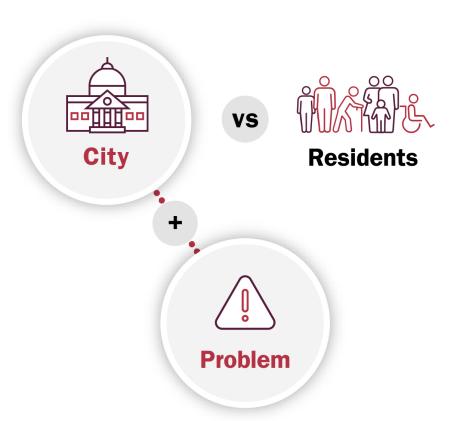


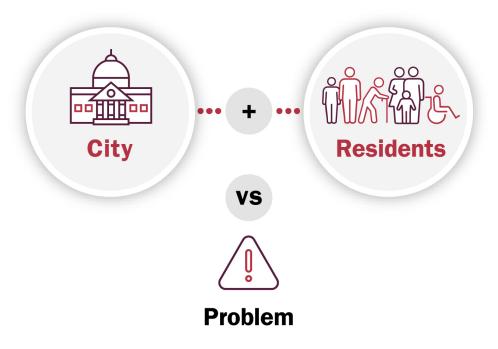
Image source: adapted by case authors from materials shared by Rukia Lumumba of the Malcolm X Grassroots Movement (MXGM)

Two paradigms of city governance

GOVERNMENT PARADIGM



PARTICIPATION PARADIGM

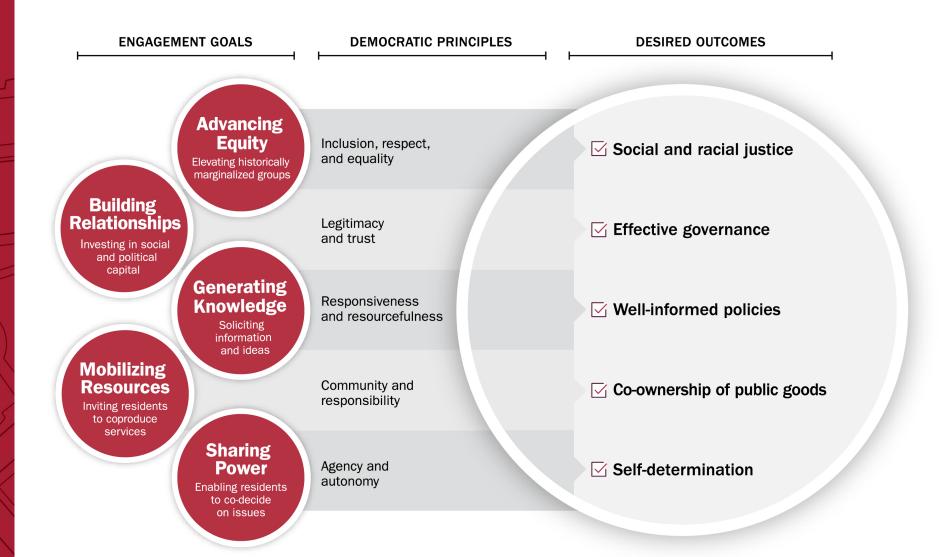


Trash decision

- Was there a pathway to resolve the conflict over the garbage collection contract using the government paradigm?
- Was there a role for the JPA to help resolve the issue?



Five democratic goals of civic engagement



What Would You Do?

- Considering these engagement goals and their desired outcomes, what would you have prioritized in terms of civic engagement?
- How would you have organized engagement to advance these priority goals?



Participation Pathways





Why

Formulate concrete, compelling purposes for the engagement effort



What

Be clear about the subject of the engagement effort and frame it carefully





How

Select a mix of tools and methods that engage residents



Who

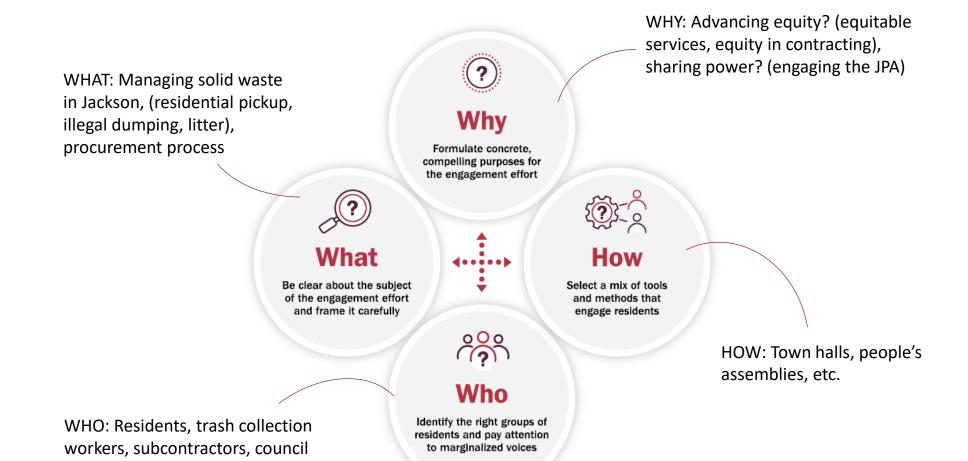
Identify the right groups of residents and pay attention to marginalized voices



Worth the fight?

- If you were Dr. Omari, would you have advised the mayor to fight city council on the garbage contract?
- Why or why not? What would you have advised as a next step?

What Would You Do? Four Key Design Questions



members



What happened in Jackson?

- Council voted down contract with Richard's Disposal (4-3) three times in January and February 2022.
- Omari to press: "As chief of staff to the mayor, my job is to move this city forward for its residents, and that requires that I speak the truth to the people."
- Mayor Lumumba to press: "I believe certain members of our council have accepted bribes and are steering a contract."
- Council voted down contract with Richard's two more times in March.
- Numerous lawsuits and countersuits were filed and threatened.
- In April, Richard's took over garbage collection on an emergency basis under a legally contested contract. The mayor held "Trash Talk" town halls to explain the situation to residents and answer questions.



What happened in Jackson? (cont.)

- The mayor publicly urged council to put the trash contract to a referendum vote.
- Governor vetoed American Rescue Plan Act (ARPA) funds for Jackson, saying: "Jackson is not one suburban golf course and one planetarium away from thriving." (MS Senator John Horhn: "They punish us.")
- In spring, 2023, the expiration of an emergency contract with Richard's Disposal and a still-deadlocked council led to garbage pile-ups and fines for the city.



 A year later, at the end of another RFP process, Richard's was awarded a six-year contract.
 WM did not bid on the contract.
 Council Member Aaron Banks cast the deciding vote.

Takeaways

- Naming and reflecting on values at stake in government action helps clarify goals for both city and residents.
- Designing efforts with clarity of purpose and aligning goals (WHY)
 with topics (WHAT), participants (WHO), and methods (HOW) is
 essential for improving engagement and reducing disappointment on
 all sides.
- Thinking about what success looks like and identifying meaningful metrics can also help clarify goals for city officials and residents.

Takeaways (cont.)

- The Participation Pathways Framework can help structure
 conversations and design efforts as well as diagnose what works well
 and what could be improved in ongoing engagement efforts.
- Civic engagement does not exist in a historical vacuum; past efforts and outcomes inform residents' perceptions and willingness to engage. Understanding this context will help you design more effective engagements.

